

**LOCAL GOVERNMENT NATIONAL INDICATOR SET TECHNICAL HANDBOOK - RESPONSE TO CONSULTATION DOCUMENT**

**Name and address of responding organisation:**  
haha, Exeter EX2 4QH

**Is this your organisation's official response to the consultation? Y/N**

**Name and phone number of key contact in case of follow-up queries:**  
Paul Thomas

**National Indicator Number:**

182

*Please complete a separate form for each indicator on which you wish to respond*

Indicator Issue	
<b>1. Is the Technical Definition of this indicator clear?</b>	Yes <input type="checkbox"/> No <input checked="" type="checkbox"/>
If NO a. What aspects of the technical definition of the indicator are unclear? Please specify clearly - is it in relation to the measurement method, or - on reporting b. Please suggest how the template can be clarified/improved.	<b>The use of the word "proportionate" is problematic. Many businesses will not know whether an action has been proportionate to the overall risk. Others are unlikely to accept that an identified risk actually applied to them as an individual business.</b>
<b>2. Does the Technical Definition for this indicator have any unintended consequences?</b>	Yes <input checked="" type="checkbox"/> No <input type="checkbox"/>
If YES a. What are the unintended consequences on this national indicator? b. Can the unintended consequence be avoided? If so, how?	<b>The inclusion of those businesses against whom sanctions have been taken is likely to skew results unless those responses are differentiated in some way.</b>

<b>3. Will the Technical Definitions for this indicator work in practice?</b>	<b>Yes</b> <input type="checkbox"/> <b>No</b> <input checked="" type="checkbox"/>
If NO a. Why would this technical definition not work in practice?	Not satisfactorily
<b>4. Is this indicator defined at the right spatial level?</b>	<b>Yes</b> <input checked="" type="checkbox"/> <b>No</b> <input type="checkbox"/>
a) If not, what level should it be defined at? (including whether information is already gathered and/or reported at that level and if so where, if not, estimated cost of collecting and reporting it)	.
<b>5. Should data for this indicator be provided for any or all of the different equalities strands (please tick the relevant box)?</b>	Ethnicity <input type="checkbox"/> Gender <input type="checkbox"/> Religion <input type="checkbox"/> Age <input type="checkbox"/> Sexual orientation <input type="checkbox"/> Disability <input type="checkbox"/> Other <input type="checkbox"/> (Please specify)
a) For any boxes ticked at 5, is this information already gathered and/or reported and, if so, where? If not, what would be the estimated additional burden of collecting and reporting it?	
<b>6. Further comments on the questions above and /or any other comments that are not covered above questions.</b>	
Collecting the information on a monthly basis is time-consuming.  Restricting the information gathered to "fair & proportionate" does not cover any valued-added aspect of the intervention - e.g. was it useful?	

It is a useful measure for regulatory services but used in isolation could lead to a "cutting of corners", many businesses are uncomfortable with any form of regulation. There needs to be a balance to ensure that consumer protection is not compromised.

Completed versions can be sent to [niconsultation@communities.gsi.gov.uk](mailto:niconsultation@communities.gsi.gov.uk). Hard copy responses should be returned to Local Government Quality and Performance Division, Zone J2, 4<sup>th</sup> Floor, Eland House, Bressenden Place, LONDON, SW1E 5DU.