

**Deadline for return – 18 August 2009
(Quarter 1 Performance Report)**

Local Area Agreement 2008-2011

LAA Priority: **Ensure that the people of Devon feel and are safe from harm
(LAA28)**

Lead Contact: **Roy Tomlinson (Adult Safeguarding)**

RAG Status: **Amber**

Delivery Board Recommendations *(Please list any decisions/actions required on the part of the Delivery Board)*

Delivery Board are asked to:

Summary Statement:

The main focus for the Safeguarding Adults Team for the beginning of the year is the development of the New Ways of Working service delivery models. The introduction of new models promises to provide Devon with a robust, transparent and coherent safeguarding arrangement. The SAT also has a clear ambition to integrate the Mental Capacity Act and Deprivation of Liberty Safeguards into frontline practice across partner organisations and the private and voluntary sector.

Performance Indicators – <u>National and Local</u>								
Code	Title	+/- (see 1 below)	Year	Annual Target	Status (see 2 below)	Improvement (see 3 below)	Actual to Date	Officer Notes
LAA 28	Percentage of people who feel safe in their local area after dark							
LAA 28	Percentage of people who feel safe in their local area during the day							

LAA 28	Number of Safeguard Adults Alerts	+	09/10	1200	On Target	↓	234	Projection at Q1 indicates FYE of 938 which is under target. However this is only first quarter figure and is likely to change >
NI 69	Children who have experienced bullying							

Key to symbols (insert as appropriate):

1. + equals higher figures are better and – equals lower figures are better
2. **No Data/Well Below Target/Below Target/On Target/Above Target/Well Above Target**
3. Improved Performance ↑ Worse Performance ↓ Unchanged ↔

Key Milestones (Last Quarter – Quarter 1 09/10, ends 30 June 09)

	Description	Date	Outputs expected	Achieved/missed
1.	Training event with North Devon GPs and Health Managers	25.6.09	Increased awareness and alert rates for North Devon where alert rates are currently relatively low	Achieved
2.				
3.				
4.				
5.				

Key Milestones (This Quarter – Quarter 2 09/10, ends 30 September 09)

	Description	Date	Outputs expected
1.	Recruit 2 FTE social workers to undertake screening/fact finding/information gathering function within safeguarding adults team	Q2 into Q3	Implementation of one key aspect of Safeguarding Adults Team New Ways of Working service delivery model
2.	Commence recruitment programme for 1.8 FTE safeguarding adults officer	Q2 into Q3	Implementation of one key aspect of Safeguarding Adults Team New Ways of Working service delivery model

	posts to sit within safeguarding adults team (see 4 below)		
3.	Establish capacity and resources required to undertake investigation and review function as part of programme of service delivery model changes taking shape within the safeguarding adults team	Q2	Implementation of one key aspect of Safeguarding Adults Team New Ways of Working service delivery model
4.	Establish (within frontline services) the new lead chairing role being undertaken as part of the broader New ways of Working by the safeguarding adults team	Q2 into Q3	Implementation of one key aspect of Safeguarding Adults Team New Ways of Working service delivery model
5.	Development of a joint policy (Devon & Torbay) in relation to provisions for mental capacity act and deprivation of liberty safeguards. Continued implementation of MCA	Q2 into Q3 and possibly Q4	To supplement the mca/dls codes of practice
6.	Putting MCA into practice training workshops for the following staff groups: community based staff/residential care staff/inhouse staff/vol' agencies/private agency staff	Q2 into Q3	To ensure the MCA and DLS are embedded into operational practice and awareness of the act penetrates the private/independent and voluntary sectors
7.	Production of 2009/10 safeguarding adults annual report	Q2 into Q3	Annual Report highlighting safeguarding adults status quo (containing detail broken down into cluster / Ld and DPT areas)
8.	<p><u>E-learning (Induction)</u> MCA E-learning is being promoted across the PVI sector using a number of means, including postcards and information at provider events</p> <p><u>Safeguarding Level 1 Training</u> Currently being re-written to incorporate Safeguarding MCA & DLS, with delivery from 1st September. The 'Train the Trainer' courses planned to enable training to be cascaded within the PVI sector, will also be available in September. Statutory partners are delaying sending staff on this training until the new course is available from September.</p> <p><u>Safeguarding Level 2 Training</u> Delivery of Level 2 began this</p>	Q2 into Q 3 & 4	Increased level of awareness for staff in relation to MCA/DLS and Safeguarding with a view to embedding theory into practice across staff / agency and organisational partners

month. Initial feedback has been good. This training will continue twice monthly for the rest of this financial year. It will be subject to review to ensure that the balance of content is meeting the competencies		
Minute Taking Training Delivery of minute taking training		Improved capability to ensure key strategic meetings are properly supported with high quality minutes

Key Risks (*Please refer to scoring guidelines below)

Risk	Impact	Likelihood	Score	Mitigation
1.unable to fill appointments indicated above (1&3)	4	3	12	Re-advertise/use agency workers
2.poor take up of e learning training	3	3	9	Use Safeguarding Board to support uptake in training programmes
3.insufficient capacity in SAT to deliver new ways of working service delivery models	4	2	8	Capacity shortfall to be met by frontline services teams
4.				
5.				
6.				

Spatial Implications :The service delivery model changes being introduced via the Devon safeguarding Adults Team will have a pan Devon impact. We are currently in the process of producing the safeguarding adults team annual report which will highlight any particular safeguarding issues in each area of the county.

District	Impact (insert Ö or x or unknown)	Disaggregated Data (Ö or x)	Examples of Local Delivery Outcomes
Exeter		√	
East Devon		√	
Mid Devon			
North Devon	√	√	Increased alert rates for North Devon where alert rates are currently relatively low
Torrige		√	
West Devon		√	
South Hams		√	
Teignbridge		√	

*Risks – Scoring Guidelines:

Likelihood of risk:

- 1 – Very low
- 2 – Low
- 3 – Medium
- 4 – High
- 5 – Very high

Impact of risk:

- 1 – Insignificant
- 2 – Minor
- 3 – Moderate
- 4 – Serious
- 5 – Very serious

Total risk score (likelihood x impact)

- 1 – 6 Low**
- 8 – 12 Medium**
- 14 – 20 High**
- Over 20 Very high**