

Deadline for return – 15 October 2009 (Quarter 2 Performance Report)

Local Area Agreement 2008-2011

LAA Priority: Encourage the full adoption and exploitation of information and communication technology (ICT) to improve productivity, social inclusion and environmental performance (LAA18)

Lead Contact: Keri Denton

RAG Status: Amber

RED = fundamental blockage to progress with milestones and/or achievement of target
AMBER = positive movement but with risks to achievement of milestones and/or target (so cannot say with confidence that priority would be achieved)
GREEN = on track to achieve target and Milestones

Delivery Board Recommendations *(Please list any decisions/actions required on the part of the Delivery Board)*

Delivery Board are asked to: Note progress

Summary Statement:

Progress has been made in implementing the ICT Strategy for Devon as follows:
 Connectivity – DCC’s investment in a Wider Area Network has been finalised and Siemens appointed, Initial discussions on option to extend this to deliver 100% coverage are being explored; work is progressing at piloting a flexible work hub as part of a library and community training facility in cullompton is being progressed.

Capability – website health checks service is operating and animation events held for the tourism and food and drink sectors; ICT courses are being offered to the Tourism and Food and Drink sectors in support of this service.

Content – a study into community websites to map existing sites and develop best practice which can be shared across all communities has been completed. This study and best practice will be disseminated over the next quarter

Leadership – options around ICT hubs are still being investigated and the need to an entity to drive this forward. This area links into managed workspace and village hubs.

****Please update the data for quarter 2****

Performance Indicators – National and Local

Code	Title	+/- (see 1 below)	Year	Annual Target	Status (see 2 below)	Improvement (see 3 below)	Actual to Date	Officer Notes
LAA 18	Devon ICT strategy finalised. Work starting on implementation of key priorities.				Strategy On target	Action plan sets out details for reaching targets		

Targets incorporated as part of this document.							
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Key to symbols (insert as appropriate):

1. + equals higher figures are better and – equals lower figures are better
2. **No Data/Well Below Target/Below Target/On Target/Above Target/Well Above Target**
3. Improved Performance ↑ Worse Performance ↓ Unchanged ↔

Key Milestones (Last Quarter – Quarter 2 09/10, ends 30 September 09)

	Description	Date	Outputs expected	Achieved/missed
1.	'hot-spot' mapping	30 Sept	Survey completed	Missed
2.	ICT case studies published	30 Sept	Hub case studies	Missed
3.	3 events planned	30 Sept	3 events for website health check service	Achieved
4.	Liaison with Siemens	30 Sept	Identify technological opportunity for using WAN to encourage deeper penetration of Broadband in rural areas.	Achieved
5.				

Key Milestones (This Quarter – Quarter 3 09/10, ends 31 December 09)

	Description	Date	Outputs expected
1.	Hot spot mapping and technological solutions completed and solutions developed	31/12	Survey completed. Solutions and funding options developed Priority communities and areas identified
2.	Community Website Mapping completed and tool kit rolled out to communities	31/12	Tool kit developed and disseminated
3.	Options for rolling out WAN developed	31/12	Options with Siemens developed
4.	RDPE pilot project with Somerset developed to advance rural connectivity	31/12	Pilot bid developed and funding requested
5.	Hub Concepts – Toolkit and case studies completed	31/12	Models identified, links to village hib concept explored and managed workspace

Key Risks (Please update the following with reference to scoring guidelines below**)**

Risk	Impact	Likelihood	Score	Mitigation
1. Digital divide	Widespread in rural areas	High if action ignored		See ICT Action Plan
2. Weak sectors	Neighbours more competitive in key	High		Animations and skills see action plan

	sectors especially tourism			
3.				
4.				
5.				
6.				

Spatial Implications

District	Impact (insert ✓ or x or unknown)	Disaggregated Data (✓ or x)	Examples of Local Delivery Outcomes
Exeter	Unknown		
East Devon	Unknown		
Mid Devon	Unknown		
North Devon			Tackle slow speeds, improve capability
Torridge			Tackle slow speeds,
West Devon			Tackle slow speeds, improve capability
South Hams			Not spots need addressing
Teignbridge			

*Risks – Scoring Guidelines:

Likelihood of risk:	Impact of risk:	Total risk score (likelihood x impact)
1 – Very low 2 – Low 3 – Medium 4 – High 5 – Very high	1 – Insignificant 2 – Minor 3 – Moderate 4 – Serious 5 – Very serious	1 – 6 Low 8 – 12 Medium 14 – 20 High Over 20 Very high