

**Deadline for return – 21 January 2010 Quarter 3 Performance Report  
(30<sup>th</sup> Sept – 31<sup>st</sup> Dec 09)**

**Local Area Agreement 2008-2011**

**LAA Priority:** Promote active, empowered and influential communities (LAA16)

**Lead Contact:** Sue Craythorne

**RAG Status:** Green

**RED** = fundamental blockage to progress with milestones and/or achievement of target  
**AMBER** = positive movement but with risks to achievement of milestones and/or target (so cannot say with confidence that priority would be achieved)  
**GREEN** = on track to achieve target and Milestones

**Delivery Board Recommendations:** None required at this time

**Delivery Board are asked to** note the progress being made to promote active, empowered and influential communities in Devon, together with the linked pieces of work to assist with the integration of migrant workers and the work to improve economic inclusion.

**Summary Statement:**

The process of procuring appropriate delivery agencies for the agreed projects to address NI 4 and NI 7 is now underway, with contracts to be awarded in early February. Delivery will start in March. These pieces of work are aimed at further strengthening Devon's voluntary and community sector, its ability to meet the needs of local groups and individuals within their local communities and, in addition, to give more people more and better opportunities to influence local decision making where they live.

In addition to these specific projects there has been progress with community engagement. NHS Devon, Devon County Council's Adult Services and Children and Young People's Services have produced a draft Community Engagement Strategy for consultation. The DSP Partnership Board is shortly to consider a multi agency community engagement protocol. Exeter City Council has extended and developed its My Neighbourhood engagement work, in partnership with the Police PACT initiative across Exeter.

We have been successful in attracting significant Government funding under the Migration Impact Fund for 2010-11 and 2011-12. This funding is being used to boost translation and interpretation services, to improve the availability of advice services to migrant workers and to promote integration and inclusion. It is anticipated that the work will improve social cohesion and reduce anti social behaviour and crime towards migrant workers and other minorities. The projects are being managed and monitored through a multi agency steering group which reports to the Healthier and Stronger Communities Partnership.

**Performance Indicators – National and Local**

Code	Title	+/- (see 1 below)	Year	Annual Target	Status (see 2 below)	Improvement (see 3 below)	Actual to Date	Officer Notes
NI4	% of people who feel they can influence decisions in their locality	+	FY 2008/09	Baseline for LAA	No target	<>	27.9%	(+/- 1.20)

NI7	Environment for a thriving third sector	+	FY 2008/09		Data not due	n/a <>	n/a	
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**Key to symbols (insert as appropriate):**

1. + equals higher figures are better and – equals lower figures are better
2. **No Data/Well Below Target/Below Target/On Target/Above Target/Well Above Target**
3. Improved Performance ↑ Worse Performance ↓ Unchanged ↔

**Key Milestones (Last Quarter – Quarter 3 09/10, ends 31 December 09)**

	Description	Date	Outputs expected	Achieved/missed
1.	Application for LPSA2 reward funding submitted	31 <sup>st</sup> October 2009	Submission made	Achieved
2.	Funding received	31 <sup>st</sup> Dec 2009	Funding received	Anticipated receipt end January
3.	Commissioning process starts	31 <sup>st</sup> December 2009	Commissioning in progress	Achieved
4.	SCHIG and HSCP sign off the delivery plan	28 <sup>th</sup> January 2010 12 <sup>th</sup> February	Delivery plan agreed	Not yet due

**Key Milestones (This Quarter - Quarter 4 09/10, ends 31 March 2010)**

	Description	Date	Outputs expected
1.	LPSA2 Funding received	By end Feb 2010	Projects can be funded
2.	Contracts awarded for 5 Strong Communities projects	By End February 2010	Work can start on specific projects to support communities and third sector organisations
3.	Project monitoring processes put in place	Mid March 2010	Stakeholders to be informed of progress, project outputs begin
4.	Consultation on Community engagement protocol and NHS / DCC engagement strategy	Starts by end February	Awareness of good practice among partners, protocol and strategy improved by consultation

**Key Risks (\*Please update with reference to scoring guidelines below)**

Risk	Impact	Likelihood	Score	Mitigation
1. Commissioned work fails to deliver	Serious 4	Low 2	8	Ensure robust project monitoring to pick up problems early.
2. Failure to agree DSP engagement protocol	3	3	9	Rewrite protocol, with representatives of partner agencies
			17	

**Spatial Implications**

<b>District</b>	<b>Impact</b> (insert √ or x or unknown)	<b>Disaggregated Data</b> (√ or x)	<b>Examples of Local Delivery Outcomes</b>
Exeter	√	√	My Neighbourhood community engagement project and coordination with police PACT activity is enabling more people to affect decision making in their neighbourhoods.
East Devon	unknown	√	
Mid Devon	√	√	Community development work targeted on communities most in need. Consultation in progress regarding new community strategy
North Devon	√	√	Ilfracombe neighbourhood management pathfinder is enabling more people to become engaged in their communities.
Torridge	√	√	Bideford East the Water community planning activity has started
West Devon	√	√	Princetown partners engagement activity
South Hams	unknown	√	
Teignbridge	√	√	Deprived communities identified for targeted action New Community Strategy to be launched, following wide community engagement

**\*Risks – Scoring Guidelines:**

<b>Likelihood of risk:</b>	<b>Impact of risk:</b>	<b>Total risk score (likelihood x impact)</b>
1 – Very low 2 – Low 3 – Medium 4 – High 5 – Very high	1 – Insignificant 2 – Minor 3 – Moderate 4 – Serious 5 – Very serious	<b>1 – 6 Low</b> <b>8 – 12 Medium</b> <b>14 – 20 High</b> <b>Over 20 Very high</b>