

**Deadline for return – 21 January 2010 (Quarter 3 Performance Report)
(30th Sept – 31st Dec 2009)**

Local Area Agreement 2008-2011

LAA Priority: Ensure that the people of Devon feel and are safe from harm (LAA 28)

Lead Contact: Roy Tomlinson (Adult Safeguarding)

RAG Status: **Amber**

RED = fundamental blockage to progress with milestones and/or achievement of target
AMBER = positive movement but with risks to achievement of milestones and/or target (so cannot say with confidence that priority would be achieved)
GREEN = on track to achieve target and Milestones

Delivery Board are asked to:

To note the report

Summary Statement:
 Delivery Board Recommendations. The Safeguarding Adults (SA) Alerts continue to show signs of reaching a plateau rather than continuing to rise, as awareness of the criteria for a safeguarding adults alert improves. Awareness of the importance of adult protection, continues to grow amongst key stakeholders.
 The Safeguarding Adults team has had positive results and feedback on its new services delivery model. Integration of the Mental Capacity Act in practice remains a key milestone. The recruitment of an independent Safeguarding Adults Board chair and development of an SAB Business Plan will take us forward positively. The production of the safeguarding adults annual report has provided the organisation of an overview of performance and data that can be shared with others and used to improve both practice and performance

****Please update the data for quarter 3** including the year, +/- , status and improvement for the first 2 indicators**

Performance Indicators – National and Local								
Code	Title	+/- (see 1 below)	Year	Annual Target	Status (see 2 below)	Improve ment (see 3 below)	Actual to Date	Officer Notes
LAA 28	Percentage of people who feel safe in their local area after dark			67% (target is to maintain baseline level)			67.8% +/- 1.1	

LAA 28	Percentage of people who feel safe in their local area during the day			93% (target is to maintain baseline level)			93.2% +/- 0.6	
LAA 28	Number of Safeguard Adults Alerts	+	09/10	1200	On Target		691	Projection at Q3 indicates FYE of 925 which is slightly under target.

Key to symbols (insert as appropriate):

1. + equals higher figures are better and – equals lower figures are better
2. **No Data/Well Below Target/Below Target/On Target/Above Target/Well Above Target**
3. Improved Performance ↑ Worse Performance ↓ Unchanged ↔

Key Milestones (Last Quarter – Quarter 3 09/10, ends 31 December 09)

	Description	Date	Outputs expected	Achieved/missed
1.	The 8 key milestones as reported last quarter remain the key milestones for Q3.	Ongoing		ongoing
2.	Recruit Independent Safeguarding Board Chair	October 13th	Independent SAB chair appointed	Achieved
3.	Discuss co-location of SAT at new Police premises	Ongoing Discussions	Agreement reached in respect of future partnerships and co-location arrangements	Missed Some functions of Safeguarding Children have co located with police. Option for partial co location or improved secure communication between safeguarding Adults and Police still being considered
4.	Share SAT Annual report with key partners and 'others'	From October	Report accessible to partners and others. Performance and reporting 'data info' shared widely	Achieved
5.	Development of a safeguarding adults board business plan	From September	SAB plan to support ongoing progression of safeguarding theme with key partners	Achieved

Key Milestones (This Quarter – Quarter 4 09/10, ends 31 March 2010)

	Description	Date	Outputs expected
1.	Recommendations to ACS SMG on future structure, staffing and budget for Safeguarding Adults and Mental Capacity Act Team	27.01.10	Agreement on future structure, staffing and budget for Safeguarding Adults and Mental Capacity Act Team
2.	Recruitment to any new posts agreed within new structure	1.3.10	Capacity to continue new service model and continue to effectively lead multi agency strategic planning and performance in safeguarding Adults

Key Risks (Please update the following with reference to scoring guidelines below**)**

Risk	Impact	Likelihood	Score	Mitigation
1.unable to reach agreement soon enough to carry out recruitment necessary and avoid inadequate capacity and disruption	4	3	12	Re-advertise/use agency workers
2.poor take up of e learning training	3	3	9	Use Safeguarding Board to support uptake in training programmes

Spatial Implications :The service delivery model changes being introduced via the Devon safeguarding Adults Team will have a pan Devon impact. We are currently in the process of producing the safeguarding adults team annual report which will highlight any particular safeguarding issues in each area of the county.

District	Impact (insert Ö or x or unknown)	Disaggregated Data (Ö or x)	Examples of Local Delivery Outcomes
Exeter		√	
East Devon		√	
Mid Devon			
North Devon	√	√	Increased alert rates for North Devon where alert rates are currently relatively low
Torridge		√	
West Devon		√	
South Hams		√	
Teignbridge		√	

***Risks – Scoring Guidelines:**

Likelihood of risk:	Impact of risk:	Total risk score (likelihood x impact)
1 – Very low 2 – Low 3 – Medium 4 – High 5 – Very high	1 – Insignificant 2 – Minor 3 – Moderate 4 – Serious 5 – Very serious	1 – 6 Low 8 – 12 Medium 14 – 20 High Over 20 Very high