

**Deadline for return – 21 January 2010 Quarter 3 Performance Report  
(30<sup>th</sup> Sept – 31<sup>st</sup> Dec 09)**

**Local Area Agreement 2008-2011**

**LAA Priority:** Improve access to services and facilities through coordination of transport services and access to information technology, ensuring dignity and respect for all (LAA9)

**Lead Contact:** Ian Hobbs

**RAG Status:** Red Amber Green (delete as appropriate)

**RED** = fundamental blockage to progress with milestones and/or achievement of target  
**AMBER** = positive movement but with risks to achievement of milestones and/or target (so cannot say with confidence that priority would be achieved)  
**GREEN** = on track to achieve target and Milestones

**Delivery Board Recommendations:** *(Please list any decisions/actions required on the part of the Delivery Board)*

**Delivery Board are asked to:**

**Summary Statement:**

*No more than 350 words summarising RAG status – performance overall against delivery plan, performance against National and Local indicators and detail of action taken to address underperformance (if relevant)*

**Update for Qtr 3 if possible**

**Performance Indicators – National and Local**

Code	Title	+/- (see 1 below)	Year	Annual Target	Status (see 2 below)	Improvement (see 3 below)	Actual to Date	Officer Notes
NI 175	Access to services and facilities by public transport, walking and cycling	-	FY 2007 08/09	-9.0%	23% improvement achieved	↑	32,865 people	Nb <b>Baseline was 42,860; Target was 36,130.</b> 08/09 figures will not be known until end December.
			09/10					

**Key to symbols (insert as appropriate):**

1. + equals higher figures are better and – equals lower figures are better
2. **No Data/Well Below Target/Below Target/On Target/Above Target/Well Above Target**
3. Improved Performance ↑ Worse Performance ↓ Unchanged ↔

**Key Milestones (Last Quarter – Quarter 3 09/10, ends 31 December 09)**

	Description	Date	Outputs expected	Achieved/missed
1.				
2.				
3.				

**Key Milestones (This Quarter - Quarter 4 09/10, ends 31 March 2010)**

	Description	Date	Outputs expected
1.			
2.			
3.			

**Key Risks (\*Please update with reference to scoring guidelines below)**

Risk	Impact	Likelihood	Score	Mitigation

**Spatial Implications**

District	Impact (insert √ or x or unknown)	Disaggregated Data (√ or x)	Examples of Local Delivery Outcomes
Exeter	Using accession mapping analysis has been undertaken of those areas that do not have daily access to a nearby town centre by public, community or voluntary transport. This highlights a number of communities where access is most problematic – typically these are rural and peripheral/coastal areas. The next stage in mapping accessibility will be to overlay this analysis with availability of shops, post offices, village halls etc. This will be available during the autumn.		
East Devon			
Mid Devon			
North Devon			
Torridge			
West Devon			
South Hams			
Teignbridge			

**\*Risks – Scoring Guidelines:**

Likelihood of risk:	Impact of risk:	Total risk score (likelihood x impact)

1 – Very low 2 – Low 3 – Medium 4 – High 5 – Very high	1 – Insignificant 2 – Minor 3 – Moderate 4 – Serious 5 – Very serious	<b>1 – 6 Low</b> <b>8 – 12 Medium</b> <b>14 – 20 High</b> <b>Over 20 Very high</b>
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