

Quarter 4 Performance Report (1st Jan 2010 – 31st March 2010)

Local Area Agreement 2008-2011

LAA Priority: Promote active, empowered and influential communities (LAA16)

Lead Contact: Sue Craythorne

RAG Status: **Green**

RED = fundamental blockage to progress with milestones and/or achievement of target
AMBER = positive movement but with risks to achievement of milestones and/or target (so cannot say with confidence that priority would be achieved)
GREEN = on track to achieve target and Milestones

Delivery Board Recommendations: None for this quarter

Delivery Board are asked to: Note the progress made with this priority

Quarter 4 Summary Statement:

This priority is now being overseen and monitored by the Stronger Communities and Health Improvement Group (SCHIG), a sub group of the Healthier and Stronger Communities Partnership (HSCP).

Contracts have been awarded for the 5 projects which will contribute to achieving the National Indicator targets for NI4 and NI7. All delivery agents are within the third sector. The projects are:

- Development of a Devon wide Volunteer Support Service
- Building capacity of the third sector
- Support and development of community hubs
- Development of strategic representational processes with the third sector
- Service User Engagement

All projects will start from 1st April 2010 and run for either 2 or 3 years.

A DSP wide high level Community Engagement Protocol has been agreed by the DSP Partnership Board and is due to be considered by the Delivery Board on 19th May, prior to a wider consultation. NHS Devon, DCC Children and Young People's Services and DCC Adult and Community Services have agreed a Joint Engagement Strategy which is also due to go out for consultation in the near future.

Although activity so far has been focused on setting projects up, and developing a strategic approach to community engagement, the processes themselves have started to raise awareness of the importance of this area of work, and have already influenced the practice of DSP partners.

Because progress in achieving the targets cannot easily be tracked between the biennial Place Surveys, it is difficult to make connections between activity and the direct achievement of targets.

End of year 2 review:

Progress towards our 3 year target is difficult to assess because the Place Survey is only conducted every 2 years. However, the Devon Voice survey of summer 2009 gave the percentage of people who feel they can influence decision making as 34% for the whole county. Even given that Devon Voice members are, by definition, wanting to influence statutory bodies, this is a good result and suggests an improving picture.

Achievements:

Funding secured for project work.
 DSP Community Engagement Protocol agreed by DSP Partnership Board
 Joint Engagement Strategy agreed by NHS Devon, DCC ACS and DCC CYPS
 Project work commissioned and contracts awarded to 5 third sector organisations.

Outcomes for local people:

It is difficult to identify direct benefits at this early stage

Value for money:

An open and competitive procurement process took place to award contracts for the projects – this should have ensured value for money for the lifetime of the projects.

The development of a joint protocol for community engagement, and the work done by the NHS, CYPS and ACS in partnership with a range of third sector organisations, has reduced duplication and should enable consultation and engagement activity to be more integrated across all DSP partners, thus reducing costs and providing higher quality results.

Performance Indicators – National and Local

Code	Title	+/- (see 1 below)	Year	Annual Target	Status (see 2 below)	Improvement (see 3 below)	Actual to Date	Officer Notes
NI4	% of people who feel they can influence decisions in their locality	+	FY 2008 /09	Baseline for LAA	No target for 2009/10	↔	27.9%	(+/- 1.20) Target for 2010-11 is 29.1% To be drawn from Place Survey
NI7	Environment for a thriving third sector	+	FY 2008 /09	Baseline for LAA	No target for 2009/10	↔	15.4%	Target for 2010-11 is 19.1% To be drawn from national survey of third sector organisations.

Key to PI symbols (insert as appropriate):

1. **+** equals higher figures are better and **-** equals lower figures are better
2. **No Data/Well Below Target/Below Target/On Target/Above Target/Well Above Target**

Well Below Target	Under	5%
Below Target	Under	0.0001%
On Target	On	
Above Target	Over	0.0001%
Well Above Target	Over	5%

3. Improved Performance ↑ Worse Performance ↓ Unchanged ↔ compared with the same period in the previous year

Key Milestones (Last Quarter – Quarter 4 09/10, ends 31 March 2010)

	Description	Date	Outputs expected	Achieved/missed
1.	SCHIG and HSCP sign off the delivery plan	28 th January 2010 12 th February	Delivery plan agreed	Achieved
2.	LPSA2 Funding received	By end Feb 2010	Projects can be funded	Achieved
3.	Contracts awarded for 5 Strong Communities projects	By End February 2010	Work can start on specific projects to support communities and third sector organisations	Achieved
4.	Project monitoring processes put in place	Mid March 2010	Stakeholders to be informed of progress, project outputs begin	Achieved
5.	Consultation on Community engagement protocol and NHS / DCC engagement strategy	Starts by end February	Awareness of good practice among partners, protocol and strategy improved by consultation	Missed – consultation starts April 2010

Key Milestones (This Quarter - Quarter 1 2010/11 ends 30 June 2010)

	Description	Date	Outputs expected
1.	Each of the 5 projects to produce detailed delivery plans and performance targets	End May 2010	The Consortium and DSP will be able to monitor performance, and risks
2.	EINAs to be carried out for each project	End May 2010	Equality proofing will be carried out, with risk areas mitigated.
3.	The joint engagement strategy (NHS, CYPS and ACS) will be subject to consultation	April – July 2010	Consultation will raise awareness and lead to improvements in the strategy
4.	DSP protocol for community engagement to be approved by Delivery Board for consultation	19 May 2010	As above

Key Risks (*Please update with reference to scoring guidelines below)

Risk	Impact	Likelihood	Score	Mitigation
1. Commissioned work fails to deliver	4	2	8	Robust project management and performance monitoring will pick up failures early.
2. Failure to agree DSP engagement protocol	3	2	6	Depending on the reasons, modify the protocol to meet any criticisms.

***Risks – Scoring Guidelines:**

Likelihood of risk:	Impact of risk:	Total risk score (likelihood x impact)
1 – Very low 2 – Low 3 – Medium 4 – High 5 – Very high	1 – Insignificant 2 – Minor 3 – Moderate 4 – Serious 5 – Very serious	1 – 6 Low 8 – 12 Medium 14 – 20 High Over 20 Very high

Spatial Implications

District	Impact (insert y or x or unknown)	Disaggregated Data (y or x)	Examples of Local Delivery Outcomes
Exeter	y	y	My Neighbourhood community engagement project and coordination with police PACT activity is enabling more people to affect decision making in their neighbourhoods.
East Devon	unknown	y	
Mid Devon	y	y	Community development work targeted on communities most in need. Consultation in progress regarding new community strategy
North Devon	y	y	Ilfracombe neighbourhood management pathfinder is enabling more people to become engaged in their communities.
Torridge	y	y	Bideford East the Water community planning activity has started
West Devon	y	y	Princetown partners engagement activity
South Hams	unknown	y	
Teignbridge	y	y	Deprived communities identified for targeted action – action starting in west Teignmouth