

Quarter 4 Performance Report (1st Jan 2010 – 31st March 2010)

Local Area Agreement 2008-2011

LAA Priority: Reduce the social, emotional and cost impacts on victims and the wider society by tackling domestic violence and abuse (LAA36)

Lead Contact: Rachel Martin

RAG Status: Green

Delivery Board Recommendations

Delivery Board are asked to:

1. Note the good progress against this target
2. Receive the report commissioned by DSCB to review operation of MARACs – this should be concluded by June 2010.
3. Support the ongoing funding required by adva to continue the success of MARACs and associated dva services

Quarter 4 Summary Statement:

There are three factors that need to be borne in mind in reporting on this National Indicator.

1. NI 32 is a new indicator the data for which started to be collected from April 2009. A baseline of repeat incidents presented to MARACs was set using national data provided by Home Office which set the average repeat level for a MARAC at 31%.
2. The trigger for a case being presented to MARAC is the risk assessment carried out by Police or other referring agency. The new ACPO approved DASH model was implemented by D&C Police in February 2010 for all police cases. Other agencies will introduce the new CAADA/DASH model from June. The consequences of these changes on the overall number of cases presented to MARAC and % repeats is unknown at this stage.
3. Across the 4 MARACs in Devon the number of cases discussed and repeats shows wide fluctuations. From 1st April 2009 to the end of March 2010: East and Mid Devon MARAC discussed 138 cases with 21 NI 32 repeats (15.22%); Exeter MARAC discussed 155 cases with 37 NI 32 repeats (23.87%); Northern Devon MARAC discussed 231 cases with 27 NI 32 repeats (11.69%) and South and West Devon discussed 179 cases with 20 NI 32 repeats (11.17%).

End of year 2 review:

Achievements:

- The repeat target is running at a level of 14.93% after one year of operation which is well above target
- The long-required review of MARAC operation is due to start in April 2010.
- Management oversight of MARAC is likely to be agreed by DSCB in April

Outcomes for local people:

By reducing the level of repeat cases that go back to MARAC victims are made safer and risk to their wellbeing is enhanced. This means that from start of the year 113 people are better protected by MARAC

Value for money:

It is estimated that the cost to public services of a case that reaches the MARAC threshold is £10,000 by reducing the number of repeat cases that are presented to MARAC xx has been saved this year alone.

Performance Indicators – National and Local								
Code	Title	+/- (see 1 below)	Year	Annual Target	Status (see 2 below)	Improvement (see 3 below)	Actual to Date	Officer Notes
NI 32	Repeat incidents of domestic violence	—	2009-10	25% by 2011	Well above target		105 = 14.93%	

Key to PI symbols (insert as appropriate):

1. **+** equals higher figures are better and **—** equals lower figures are better
2. **No Data/Well Below Target/Below Target/On Target/Above Target/Well Above Target**

Well Below Target	Under	5%
Below Target	Under	0.0001%
On Target	On	
Above Target	Over	0.0001%
Well Above Target	Over	5%

3. Improved Performance ↑ Worse Performance ↓ Unchanged ↔ compared with the same period in the previous year

Key Milestones (Last Quarter – Quarter 3 09/10, ends 31 December 09)

	Description	Date	Outputs expected	Achieved/missed
1.	On going monthly MARAC monitoring reports	End of each month	Numbers of cases discussed, NI 32 repeats, overall repeats	
2.	Commencement of MARAC review. DSCB have agreed to act as oversight body for MARAC cases involving children. But there is a gap in broader safeguarding oversight	01.07.09	Rationale for differing levels of repeats. More consistency in level of cases at MARAC and repeat cases	
3.	Establishment of new DVA Management Board to drive consistency of MARACs and wider work	31.01.10	Creation of more consistency Management group to drive consistency and even out MARAC operation	

Key Milestones (This Quarter – Quarter 1 10/11 ends 30 June 2010)

	Description	Date	Outputs expected
1.	On going monthly MARAC monitoring reports	End of each month	Numbers of cases discussed, NI 32 repeats, overall repeats

Key Risks (Please update the following with reference to scoring guidelines below**)**

Risk	Impact	Likelihood	Score	Mitigation
1. inconsistent NI 32	4	4	16	Review should create more consistency

2. DASH model	3	3	9	Impact not yet clear
3. IDVA funding	5	5	25	Adva has secured funding for 2010/11 but these posts that are crucial to permanency of MARAC need to sustainable funding

*Risks – Scoring Guidelines:		
Likelihood of risk:	Impact of risk:	Total risk score (likelihood x impact)
1 – Very low 2 – Low 3 – Medium 4 – High 5 – Very high	1 – Insignificant 2 – Minor 3 – Moderate 4 – Serious 5 – Very serious	1 – 6 Low 8 – 12 Medium 14 – 20 High Over 20 Very high

Spatial Implications

District	Impact (insert √ or x or unknown)	Disaggregated Data (√ or x)	Examples of Local Delivery Outcomes
Exeter		y	155 cases with 37 NI 32 repeats (23.87%)
East Devon/Mid Devon.		y	138 cases with 21 NI 32 repeats (15.22%)
Northern Devon		y	231 cases with 27 NI 32 repeats (11.69%)
Rural South Devon WDBC, SH, Teign		y	179 cases with 20 NI 32 repeats (11.17%)