

Local Area Agreement 2008-2011

07 April 2010

Priority: A Safer Devon

Lead Contact: Nicola Channon

RAG Status: Green

Summary Statement:

Designated LAA targets

There are 6 designated targets within the Safer Devon Theme. These are detailed in the PI table below including the baseline, annual target, actual performance to date, performance status and improvement. In addition, graphs are included in this performance report to demonstrate the actual performance (continuous green line) against the target (dotted blue line) for each indicator plus District area data where available.

End of year 2 reviews

LAA28 Ensure that the people of Devon feel and are safe from harm

STATUS: AMBER

Achievements:

- Awareness of the importance of adult protection continues to grow amongst key stakeholders, this is reflected in their investment in this work particularly by NHS Devon and the Police.
- The Safeguarding Adults team has had positive results and feedback on its new services delivery model. The integration of the Mental Capacity Act in practice remains a key milestone.
- The recruitment of an independent Safeguarding Adults Board (SAB) chair and development of an SAB Business Plan has taken significant steps forward.
- The production of the safeguarding adults annual report has provided the organisation with an overview of performance and data that can be shared with others and used to improve both practice and performance

Outcomes for local people:

- Sustained higher safeguarding adults alert rates indicate sustained professional and public awareness of safeguarding adults issues and how to raise concerns so that vulnerable adults can be protected from abuse.
- Improvements in investigation processes and multi agency planning and service provision also improve the protection of vulnerable adults.
- Implementation of Mental Capacity Act including Deprivation of liberty safeguards improves compliance with peoples rights in relation to decision making and proportionate and regulated deprivations of liberty.

Value for money:

There has been significant investment in protecting vulnerable adults from abuse. Performance data and feedback on quality and the success of the new service provided by the safeguarding team indicate a high quality service is being provided. A Care Quality Commission inspection focussing on safeguarding adults is expected this year. It will be important to continue to be able to evidence high quality services and effective multi agency working.

LAA32 Reduce the harm caused by alcohol and drugs

STATUS: GREEN

Achievements:

- Capital works have been completed at HMP Prison Exeter to improve the delivery of drug treatment services. This work was made possible from an £800,000 grant the Devon Drug & Alcohol Action Team (DAAT) successfully secured from the Department of Health. The works have been managed by the HMP Estates lead and the specification for the drug treatment environment has been negotiated with partners within the prison and in community services.
- The DAAT has agreed the contract with Devon Drug Service (DDS) for the delivery of Drug Treatment Services from 2010/11 to 2012/13. The service will be more recovery focussed and deliver improved value for money from April 2010. This has been achieved with the support of all DAAT partners including service users in negotiation with EDP (Exeter Drugs Project as was) and Devon Partnership Trust (DPT).
- Development of an alcohol criminal justice strategy for Devon. This has been developed in partnership with key agencies in Devon and will be implemented from April 2010.

Outcomes for local people:

- Drug treatment in prison will be delivered from an environment designed for that purpose. The changes allow for easier access to clients within the prison and better facilities for external agencies to liaise with clients while in prison. The environment will be fully operation by mid April.
- The new DDS contract is all about delivering improved outcomes for service users, their families and communities. Treatment will

be more purposeful and treatment services will have higher expectations of service users to 'recover' and lead to more positive lives free of drug misuse.

- The criminal justice alcohol strategy brings together a range of alcohol interventions matched to where people are likely to appear in the criminal justice system. The strategy will aim to address alcohol related offending at every stage in the criminal justice system, from enabling police to deliver brief interventions to alcohol detox in prison. The strategy will aim to assertively engage appropriate alcohol related offenders in treatment to address their behaviour.

Value for money:

- The HMP capital money was added value to Devon. The works undertaken will enable services to be delivered more efficiently and effectively.
- The DDS contract will deliver improved outcomes and value for money.
- The criminal justice strategy will coordinate activity and ensure best use is made of existing resources.

LAA34 Reduce antisocial behaviour

STATUS: GREEN

Achievements:

- Over the last 12 months a great deal of work has taken place across Devon in order to coordinate a targeted response in tackling anti-social behaviour.
- The district based Anti Social Behaviour (ASB) coordinators meet on a regular basis to discuss and to plan initiatives to meet local and area needs. Each district coordinator has an allocation of funding which has been used to fund small local initiatives within their districts, eg: providing funding to Devon Youth Service, Youth Clubs, Youth Groups, etc to enable them to provide a range of diversionary activities.
- A dedicated central pot of funding has also been made available for use across Devon and some of this money has been used to fund Police / Community Cadet Schemes, diversionary activities through sport and music etc. The deployment of the Positive Response Improving Devon Environments (PRIDE) Initiative is currently underway and will ensure a consistent response across Devon in addressing graffiti, criminal damage and littering. This involves an element of restorative justice requiring the offender to make good the harm they have caused.
- Additional funding has also been provided for the Safer Devon Partnership ASB Theme Group to enable the provision of mediation services across Devon.
- Finally, via the local Criminal Justice Board further funding has been allocated in order to fund a theatre group presentation in secondary schools promoting improved alcohol awareness.

Outcomes for local people:

The current initiatives are to ensure an appropriate prioritisation of local needs taking into careful consideration the unique requirements of each district. The current level of reporting to the Police in relation to anti-social behaviour is currently decreasing which supports the view that this coordinated approach is effective.

Value for money:

In all cases it can be shown that for a relatively modest amount of money all local initiatives have proved to be successful. All initiatives work alongside an array of other organisations to ensure cost effective delivery, consistent messaging and shared outcomes.

LAA35 Reduce the social, emotional and cost impacts of prejudice and hate crime

STATUS: GREEN

Achievements:

- An increase in Hate Crime reports reflects increased trust and better networking with marginalised minority populations.
- The Community Safety Mapping Project has reached out to hard-to-reach Black & Minority Ethnic (BME) communities across the whole of Devon. 230 face-to-face interviews have been completed by bi-lingual project workers. Findings will be disseminated in June and July through series of district events.
- Anti-prejudicial bullying booklets and Community Cohesion competition have reached out to all of Devon's schools - raising awareness of Hate Crime issues and encouraging Devon's children and young people to take the lead.

Outcomes for local people:

- Easier for all victims of Hate Crime to report incidents, whether directly to police or via third party.
- More rigorous response to Hate Crimes and to the needs of victims has been achieved through changes in police and partner agency protocols.

Value for money:

- Data from Community Safety Mapping Project (230 interviews) will enable us to target resources more efficiently.

LAA36 Reduce the social, emotional and cost impacts by tackling domestic violence and abuse

STATUS: GREEN

Achievements:

- The repeat target is running at a level of 14.93% after one year of operation which is well above the target to reduce the percentage to below 28.0%.
- The long-required review of Multi-Agency Risk Assessment Conference (MARAC) operation is due to start in April 2010.
- Management oversight of MARAC is likely to be agreed by Devon Safeguarding Children Board in April

Outcomes for local people:

By reducing the level of repeat cases that go back to MARAC victims are made safer and their wellbeing is enhanced. This means that from start of the year 113 people are better protected by MARAC

Value for money:

It is estimated that the cost to public services of a case that reaches the MARAC threshold is £10,000, by reducing the number of repeat cases that are presented to MARAC £1,130,000 has been saved this year alone.

LAA37 Tackle the most harmful offending behaviour

STATUS: GREEN

Achievements:

- A more structured approach is taken to selecting Priority Prolific Offenders (PPO), now identified through National Intelligence Model [1] based tasking process (NIM)* in addition to direct referrals.
- Management and allocation of resources to deal with crimes involving PPOs is embedded in the NIM tasking process .
- Co-location between health, police and probation in Exeter (and Barnstaple within the next few months) .
- Formation of the Devon Drug Service.
- Integrated Drug Treatment System in HMP Exeter.
- Development of an Integrated Offender Management approach to a wider group of offenders beyond those managed as PPO's

*The National Intelligence Model is a nationally recognised model the police use to prioritise resources based on intelligence.

<http://police.homeoffice.gov.uk/publications/operational-policing/nim-introduction2835.pdf?view=Binary>

Outcomes for local people:

- The offenders managed under the scheme are those who are responsible for some of the most harmful offending. By reducing their offending we're reducing the number of victims of crime and the associated cost to society
- An increase in community safety and confidence

Value for money:

The majority of those offenders managed as PPOs are drug abusers and commit crime to fund an addiction. By tackling their drug misuse and other issues that contribute towards their need to offend, their dependence upon illegal drugs is reduced as is the amount of crime they need to commit to fund their habits. Where offenders are willing to address their offending behaviour, by making effective use of community penalties and restrictive orders, and where appropriate offenders are diverted from prison this further reduces the financial burden on the tax payer.

LAA38 Reduce youth offending

STATUS: GREEN

Achievements:

- Devon has reducing First Time Entrants(FTE) as a priority and the Devon integrated Youth Crime Prevention Strategy 'Children First' (2008-2011) has the reduction of FTE as a key priority for partners. Devon Youth Offending Service (YOS) works closely in partnership through the YOS Management Board, Devon Children's Trust and Safer Devon Partnership to continually monitor FTE performance, and to respond to analysis of need in respect of FTE locality data. We have recently undertaken a detailed profile of FTE in Devon, and have compiled 3 year data to ward level - the data is used to inform commissioning activity and to determine priority localities eg for targeted Youth Integrated Support Panel activity.
- In relation to re-offending by young people in Devon (NI 19), Devon's 2009/10 cohort after 6 months has seen a reduction in its re-offending rate of 26% against the baseline 2005 cohort. The national target is a 10% reduction over a 3 year period 2008-2011 and Devon has a locally agreed target of a 4% reduction year on year from 2008 to 2011.
- In the recent HMIP Inspection of Devon Youth Offending Service (Feb 2010) the Likelihood of Re-offending work was judged at the highest level (Minimum Improvement required) at 80%, well above national average score and one of the highest scores in the country - with direct reference to the quality of partnership working in the delivery of interventions and engagement.

Outcomes for local people:

- Offending by young people in Devon has reduced and the number of children and young people entering the criminal justice system for the first time has fallen by 32% in 2009/10, and the number of those who re-offend has reduced by 26%.
- The recent HMIP Inspection report says nearly all the children and young people who responded to questionnaires felt that staff had listened to them and were interested in helping them; and that staff had taken action to deal with any problems they had raised. Victims of offending by children and young people involved with the service said that staff had explained the service they could offer and that their personal needs were taken into account. All said they had been given a chance to talk about any worries they had about the offence or the child or young person who committed it, and that due regard had been paid to their safety. Most victims were completely satisfied with the service they had received.

Value for money:

- This performance was achieved after efficiency cuts had been applied to the budgets at the start of the year.
- There are several models used to calculate the cost of crime, the latest Audit Commission estimates each Youth Crime costs £5000 which equates to a saving of £1,295,000 (Reduction of at least 259 crimes @ £5000 each)
- The service is undertaking a skills/mix review of staffing to ensure sufficient staff resources are in place with the necessary skills, knowledge and qualifications to meet the long term needs of the service.

Key to Performance Status:

Performance Indicators:	No Data	Well Below Target	Below Target	On Target	Above Target	Well Above Target
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Key to change on same period in previous year:

↑ Improved Performance	↓ Worse Performance	↔ Unchanged
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Key to +/- Column:

+ Higher figures are better	- Lower figures are better	OFF Direction cannot be determined.
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Performance Indicators

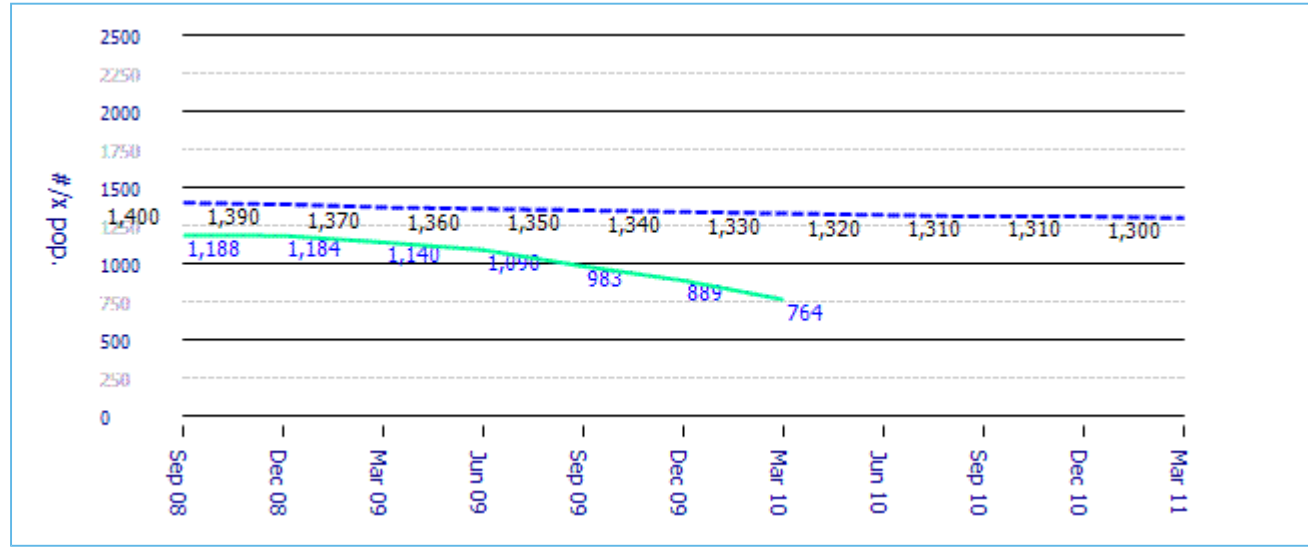
Code	Title	+/-	Instance	Annual Target	Status	Improvement	Actual to Date	Officer Notes
NI 39	Rate of Hospital Admissions per 100,000 for Alcohol Related Harm (Rolling Year)	-	FY 2008-09	1,522	Well Above Target	↓	1,388	(Quarter 4) Rolling 12 months data taken from the Hub. Along with the final quarter's data for 2008/09 the previous 3 quarters have just been republished having been amended to higher figures than previously reported. (KB)
		-	FY 2009-10	1,660	Well Above Target	↓	1,386 (2/4)	
		-	FY 2010-11	1,793	Data not due	n/a	n/a	
NI 20	Number of 'Assaults with less serious injury' offences per 1,000 population (LAA32)	-	FY 2008-09	5.70	Well Above Target	↑	5.01	(March) This end of year figure becomes the baseline in the refreshed LAA upon which a 3% improvement is targeted over the next two years. (KB)
		-	FY 2009-10	4.93	Well Above Target	↑	3.43 (9/12)	
		-	FY 2010-11	4.80	Data not entered	n/a		
NI 32	Repeat incidents of domestic violence (LAA36)	-	FY 2008-09	Baseline for LAA	No Target	n/a	31.0%	
		-	FY 2009-10	28.0%	Well Above Target	↑	14.9%	
		-	FY 2010-11	25.0%	Data not	n/a	n/a	

Performance Indicators								
Code	Title	+/-	Instance	Annual Target	Status	Improvement	Actual to Date	Officer Notes
					due			
NI 16	Serious acquisitive crime rate per 1,000 population (LAA37)	-	FY 2008-09	8.66	Well Above Target	↑	7.06	
		-	FY 2009-10	8.49	Well Above Target	↑	6.07	(Quarter 4) Year end download received from Police and adjustments made based on this data to quarterly figures. (CT)
		-	FY 2010-11	8.32	Data not due	n/a	n/a	
NI 30	Change in convictions for Prolific and other Priority Offenders (PPROs) over 12 month period (LAA37)	-	FY 2008-09	Baseline for LAA	No Target	n/a	2.09	(2008 - 2009) Baseline of 523 offences. (KB)
		-	FY 2009-10		Data not entered			
		-	FY 2010-11	1.69	Data not due	n/a	n/a	(2010 - 2011) The 2008/09 baseline was established earlier this year (523 offences - a rate of 2.09) and so the target has been set based on the previously agreed 19% reduction by March 2011 (424 offences - a rate of 1.69). (KB)
NI 111	First time entrants to the Youth Justice System aged 10 - 17 (Rate/100,000) Rolling year data	-	FY 2008-09	1,370	Well Above Target	↑	1,140	(Quarter 4) NI111 expresses this as a rate per 100,000 10-17 year old population. This reported figure is now the confirmed actual rate. Target represents 989 new entrants. Actual represents 810 new entrants. (KB)
		-	FY 2009-10	1,330	Well Above Target	↑	764	(Quarter 4) Provisional data (LG)
		-	FY 2010-11	1,300	Data not due	n/a	n/a	
NI 111a	First time entrants to the Youth Justice System aged 10 - 17 (Raw numbers)	-	FY 2008-09	989	Well Above Target	↑	810	(Quarter 4) Provisional (PB)
						↑		

Performance Indicators

Code	Title	+/-	Instance	Annual Target	Status	Improvement	Actual to Date	Officer Notes
		-	FY 2009-10	959	Well Above Target		551	(Quarter 4) Provisional data (LG)
		-	FY 2010-11	940	Data not due	n/a	n/a	

NI 111 - First time entrants to the Youth Justice System aged 10 - 17 (Rate/100,000) Rolling year data



Programme Links:

- Project: LAA28 Programme to ensure that the people of Devon feel and are safe from harm
- Project: LAA32 Programme to reduce the harm caused by alcohol and drugs
- Project: LAA34 Programme to reduce antisocial behaviour
- Project: LAA35 Programme to reduce the social, emotional and cost impacts of prejudice and hate crim
- Project: LAA36 Programme to tackle domestic violence and abuse
- Project: LAA37 Programme to tackle the most harmful offending behaviour
- Project: LAA38 Programme to reduce youth offending