

Local Area Agreement 2008-2011

07 April 2010

Priority: Strong and Inclusive Communities

Lead Contact: Sue Craythorne

RAG Status: Green

Summary Statement:

Designated LAA targets

There are 3 designated targets within the LAA Theme Strong and Inclusive Communities. These are detailed in the PI table below including the baseline, annual target, actual performance to date, performance status and improvement. In addition District area data is included where available.

End of year 2 Reviews

LAA09 Improving access to services and facilities through coordination of transport services and access to information technology, ensuring dignity and respect for all

STATUS: GREEN

Achievements:

The programme has been run and shows that the target of 38,210 has been exceeded. This is the target number of the population without access to a town centre by daily public transport, Community Transport or Voluntary car, the actual number for 2009-10 is 33,340.

Outcomes for local people:

Fewer residents without access to daily transport services

Value for money:

Access achieved by the use of resources to provide bus services, community transport and voluntary cars to supplement the commercial local bus network

LAA15a Working towards the economic inclusion and social integration of vulnerable populations

STATUS: AMBER/GREEN

Achievements:

- Quids 4 Special Kids - now reached £5m per year secured for families - achieved through high quality advice services, offered free and independently by Devon Welfare Rights Unit and Citizens Advice Bureau and through the confidence built with families over the last 5 years
- £6m a year for older people, working closely with the Devon County Customer Service Centre, Department for Work & Pensions and Age Concern; a combination of high quality telephone and face to face advice.
- Completion of merger of all Credit Unions in Devon; securing of over £200k Growth Fund 3 money and supporting residents to manage over £1.5m of personal debt

Outcomes for local people :

- Increased independence, dignity and choice and reduced stress
- Improved opportunities for children to achieve Every Child Matters outcomes
- Greater financial security and resilience
- Beneficial impact on Devon's economy

Value for money:

- Quids 4 Kids value for money being nationally evaluated but all previous analysis has suggested a very conservative return on investment of at least 1:15
- The older people's work stream is currently piloting some work with older people in residential and nursing care settings to see if residents are securing all their entitlements. If they are not doing so the cost to the County Council social care services will be higher than it should be. The pilot is expected to show that cost savings can be secured locally
- Third sector providers, such as SW£ and the Credit Union, are working together to streamline advice services - results of this will be examined through Total Place

LAA16 Promoting active, empowered and influential communities

STATUS:GREEN

Progress towards our 3 year target is difficult to assess because the Place Survey is only conducted every 2 years. However, the Devon Voice survey of summer 2009 gave the percentage of people who feel they can influence decision making as 34% for the whole county. Even given that Devon Voice members are, by definition, wanting to influence statutory bodies, this is a good result and suggests an improving picture

Achievements:

- Funding secured for project work.
- Devon Strategic Partnership(DSP) Community Engagement Protocol agreed by DSP Partnership Board
- Joint Engagement Strategy agreed by NHS Devon, Devon County Council (DCC)Adult & Community Service(ACS) and Children & Young Peoples Service (CYPS)
- Project work commissioned and contracts awarded to 5 third sector organisations - see list below
- 1. Development of a Devon wide Volunteer Support Service
- 2. Building capacity of the third sector
- 3. Support and development of community hubs
- 4. Development of strategic representational processes with the third sector
- 5. Service User Engagement

Outcomes for local people :

It is difficult to identify direct benefits at this early stage

Value for money:

This has been achieved by an open and competitive procurement process to award contracts for the projects - ensuring value for money for the lifetime of the projects. Plus by the development of a joint protocol for community engagement, and the work done by the NHS, CYPS and ACS in partnership with a range of third sector organisations, has reduced duplication and should enable consultation and engagement activity to be more integrated across all DSP partners, thus reducing costs and providing higher quality results.

Key to Performance Status:

Performance Indicators: No Data Well Below Target Below Target On Target Above Target Well Above Target

Key to change on same period in previous year:

↑ Improved Performance ↓ Worse Performance ↔ Unchanged

Key to +/- Column:

+ Higher figures are better - Lower figures are better OFF Direction cannot be determined.

Performance Indicators

Code	Title	+/-	Instance	Annual Target	Status	Improvement	Actual to Date	Officer Notes
NI 175	Access to services and facilities by public transport, walking and cycling (LAA9)	-	FY 2006-07	-3.0%	Well Above Target	↑	-4.1%	(2006 - 2007) Reduction from 2005/06 baseline of 42,860 by 4.1% to 41,106. (KB)
		-	FY 2007-08	-6.0%	Well Above Target	↑	-23.3%	(2007 - 2008) Reduction from 2005/06 baseline of 42,860 by 23.3% to 32,865. (KB)
		-	FY 2008-09	-9.0%	Well Above Target	↓	-15.1%	(2008 - 2009) LAA suggests that 42,860 people do not have daily access to core services and facilities by daily public/community transport (population living outside a 3 mile radius to transport services) (SR)

Performance Indicators								
Code	Title	+/-	Instance	Annual Target	Status	Improvement	Actual to Date	Officer Notes
		-	FY 2009-10	-12.0%	Well Above Target	↑	-23.3%	(2009 - 2010) Data provided through DfT Accession model which assesses accessibility (SR)
		-	FY 2010-11	-15.7%	Data not due	n/a	n/a	
NI 4	% of people who feel they can influence decisions in their locality (LAA16)	+	FY 2006-07		No Target	n/a	30%	(+/-) (BN)
		+	2008		No Target	n/a	27.9%	(+/- 1.20) (BN)
		+	2010	29.1%	Data not due	n/a	n/a	

District 2008

Area	Actual	Deviation
North Devon	24.6	Under Represented
Torrige	26.2	Average Representation
East Devon	24.8	Under Represented
Exeter	27.6	Average Representation
Mid Devon	28.1	Average Representation
West Devon	32.0	Over Represented
Teignbridge	30.6	Average Representation
South Hams	30.5	Average Representation

NI 7	Environment for a thriving third sector (LAA16)	+	2008	Baseline for LAA	No Target	n/a	15.4%	(+/- 2.49) (BN 674) (2008) This data provides the LAA baseline and has been drawn from results of the IPSOS/MORI National Survey of Third Sector Organisations completed in December 2008 published by the Home Office. (KB)
		+	2010		Data not due	n/a	n/a	(2010) The target for 2010 is to achieve statistically significant improvement. This is affected by the number of organisations in the area and the response rate, in both 2008 and 2010. The information we have so far enables us to update estimates from the pilot phase, but these may change slightly after the second survey in 2010. (KB)

Programme Links:

Project: LAA09 Programme to improve access to services

Project: LAA15(a) Programme to work towards economic inclusion & social integration of vulnerable po
Project: LAA16 Programme to promote active, empowered and influential communities